

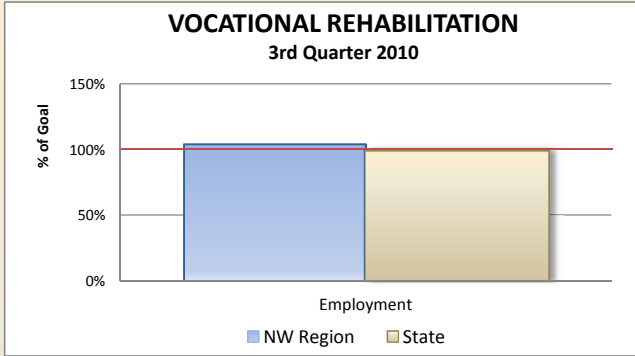
TABLE OF CONTENTS:

Program Performance - Federal Common Measures
One-Stop Customers
Funding and Grants
Regional Unemployment

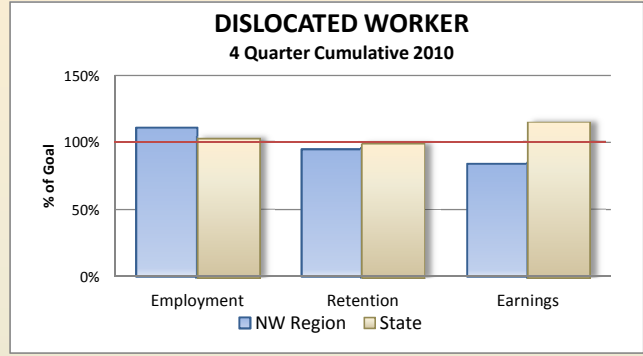
Page 1
Page 2
Page 3
Page 4

Program Performance - Federal Common Measures

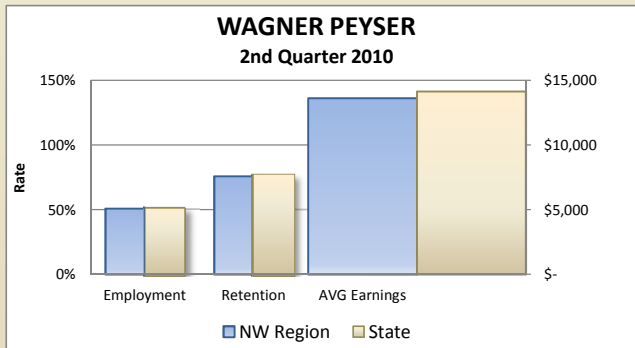
This dashboard report is an at-a-glance indicator of system health and performance. Supplemental program, demographic and/or economic information on the Northwest Region may be available as addenda .



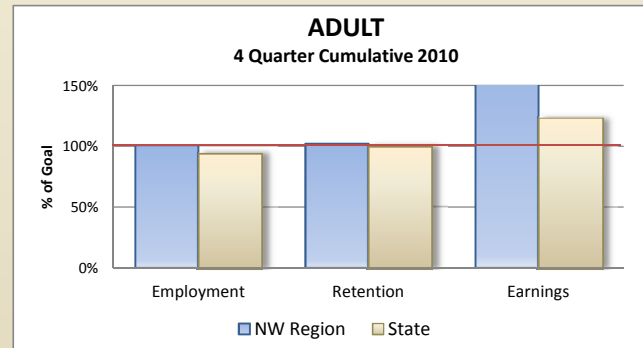
This quarter completed the DVR program year (Oct 2009-Sept 2010). DVR NW exceeded its annual goal of placing 192 ppl. by 8 individuals.



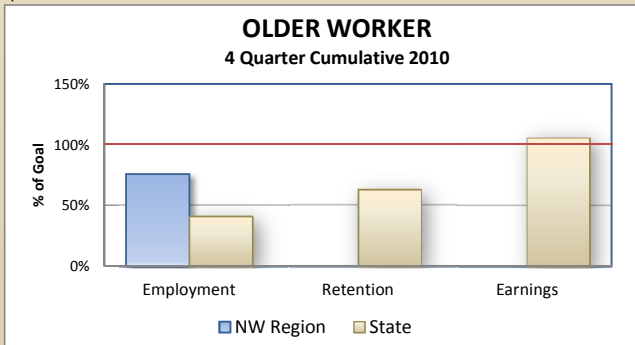
Preliminary data - subject to change. DW earnings goal is inflated for NW economy, will negotiate down.



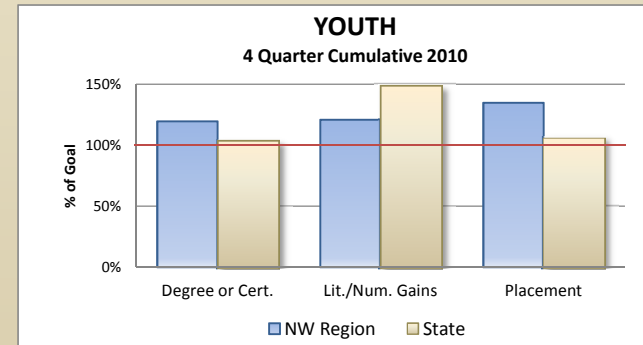
Wagner-Peyser federal common measure performance goals unavailable at time of publication.



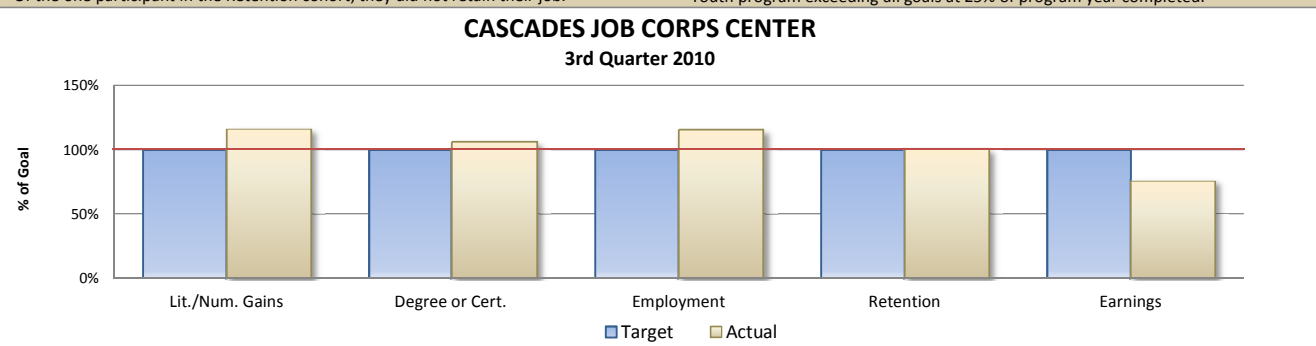
Preliminary data - subject to change.



NW Region earnings not available, program didn't have participants in cohort. Of the one participant in the Retention cohort, they did not retain their job.

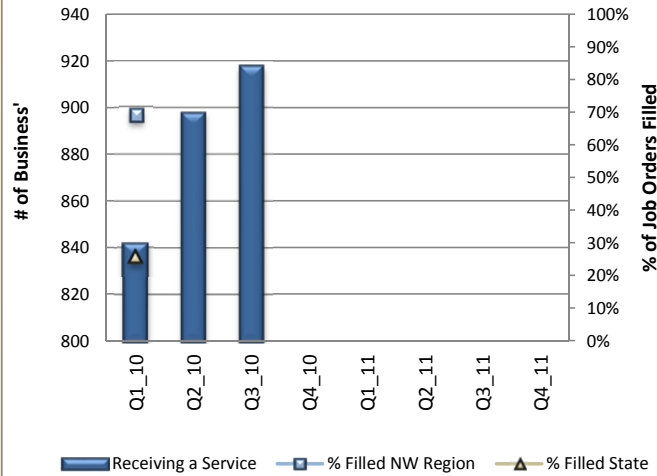


Preliminary data - subject to change. Youth program exceeding all goals at 25% of program year completed.

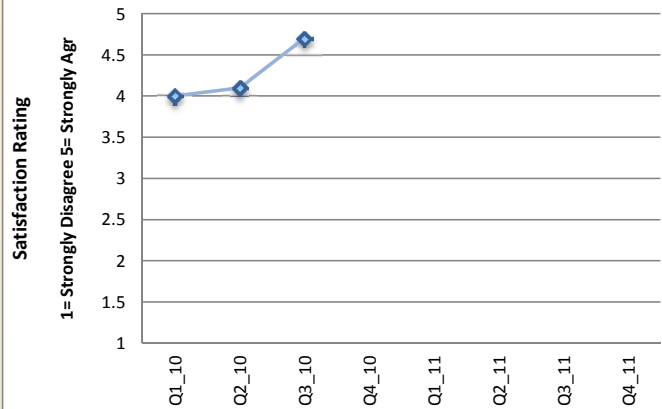


WorkSource Northwest System Dashboard One-Stop Customers

BUSINESS CUSTOMERS 3rd Quarter 2010



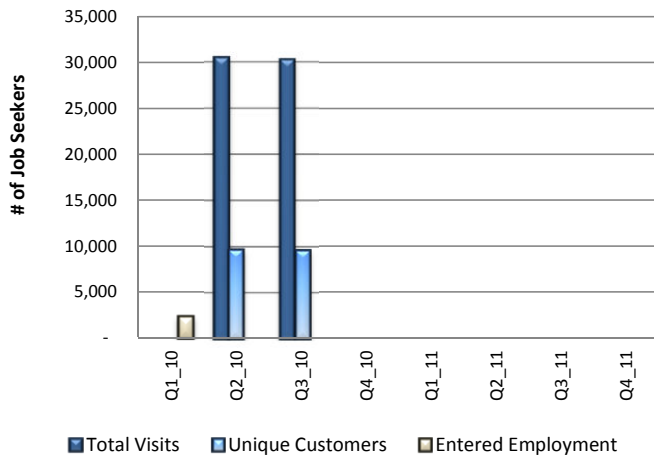
BUSINESS SATISFACTION 3rd Quarter 2010



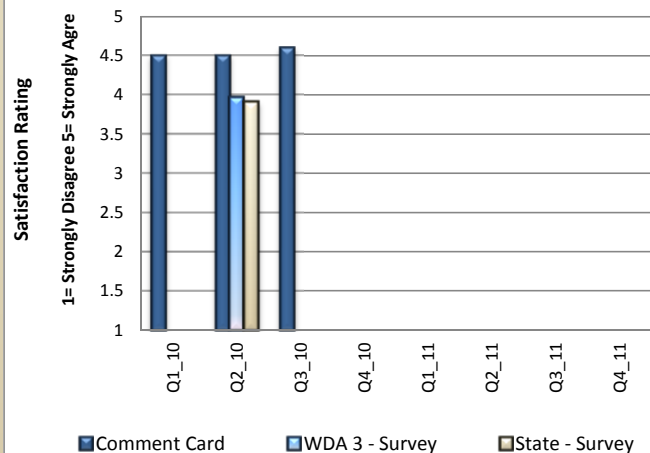
- Northwest Region did a better job than the state average in filling job orders.
- Increased number of business customers is due in part to Employment Security Department's funded business services outreach.

- Only three cards returned this quarter.
- This methodology consistently has low return rates from business customers.
- Future local surveys of business customers will use the comment card instrument.
- The business comment card is once again operating electronically and should increase the number returned.
- A focus group of business customers will be held November 9.

JOB SEEKER CUSTOMERS 3rd Quarter 2010



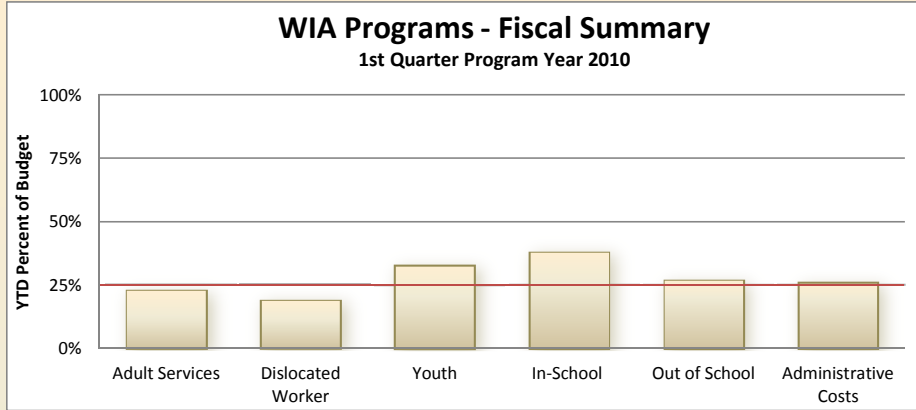
JOB SEEKER SATISFACTION 3rd Quarter 2010



- Total Visits and Unique Customer tracking data begins in 2nd Quarter 2010 due to the implementation of the Self Service Membership System.
- This data system is more dependable in capturing customer flow.
- Placement data is lagged, the most recent quarter with mature data is Q1 2010.

- 96 job seeker comment cards were returned.
- The ESD's LMEA branch has begun to survey customer satisfaction statewide.
- A total of 115 WorkSource Northwest customers were surveyed over the course of three monthly surveys in CY Q2 2010.
- Statewide, 2,392 respondents completed the same quarters' surveys.

WorkSource Northwest System Dashboard Funding and Grants



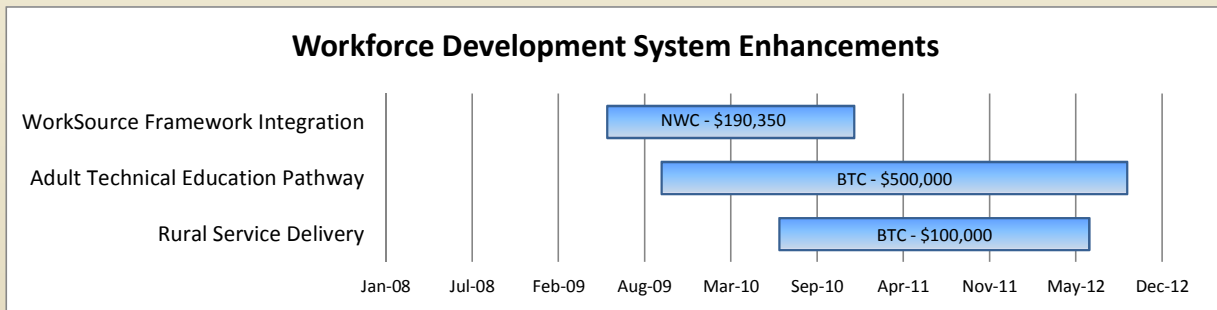
NWC monitors spending throughout the program year to ensure WIA 1-B fiscal accountability and program success.

Program budget expenditures are on track 25% of the way through the program year.

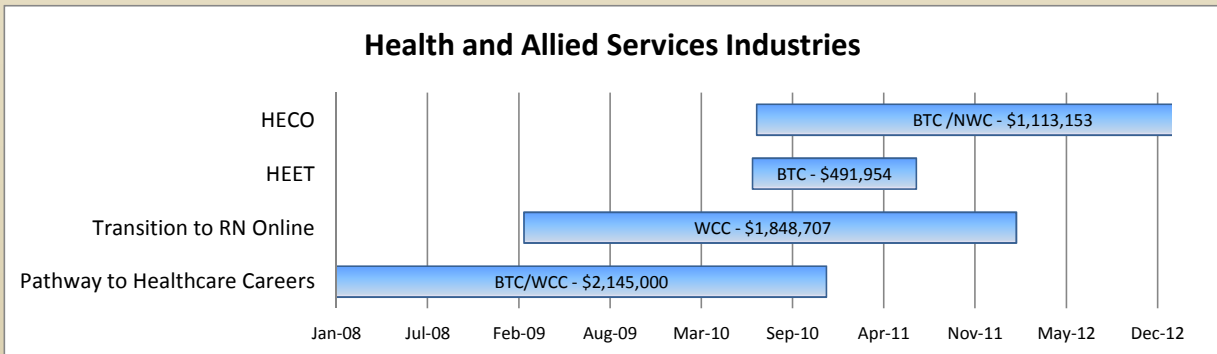
We are currently able to recruit additional youth.

Below is an outline of competitive grants and projects underway in the system. Timeline bars are color coded as follows:

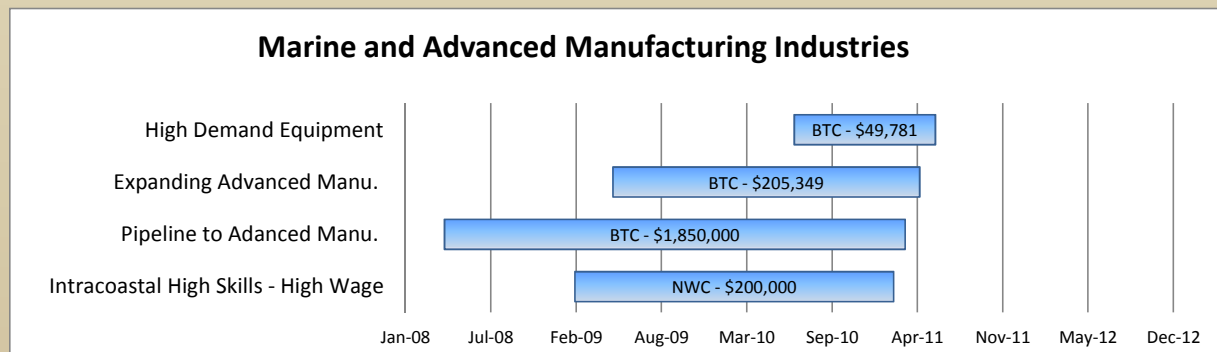
- On track without significant barriers or delays
- Minor delay or barrier to achieving deliverables or projected expenditure. Grant performance not in jeopardy.
- Significant delay or barrier likely to compromise a deliverable or fully expended budget.



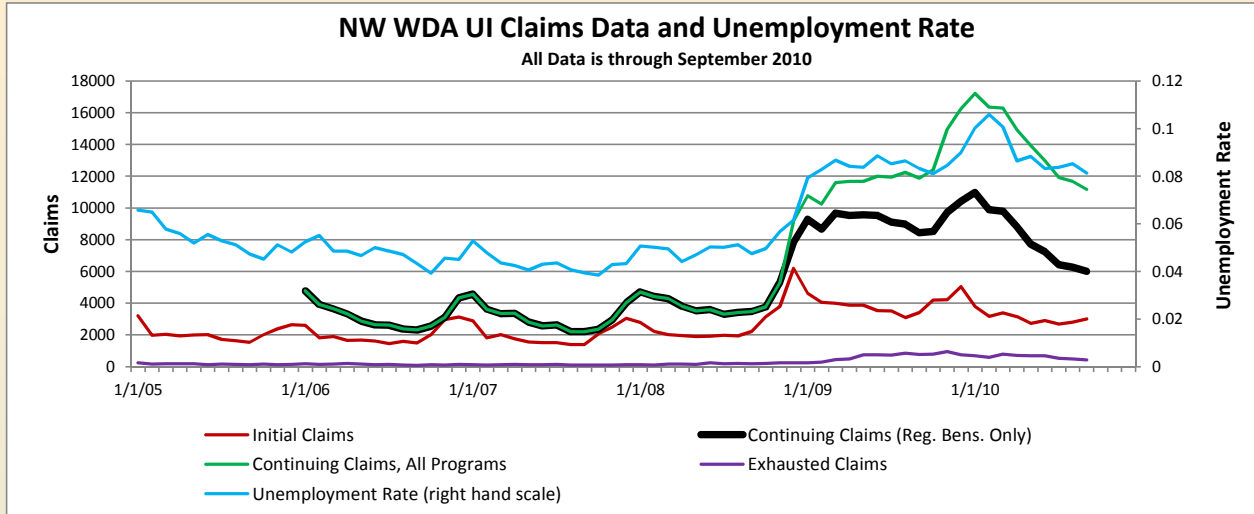
WorkSource Framework grant will conclude in Q4 2010.



A new Healthcare to Education Career Opportunities grant was received by Everett Community College. A wide coalition of

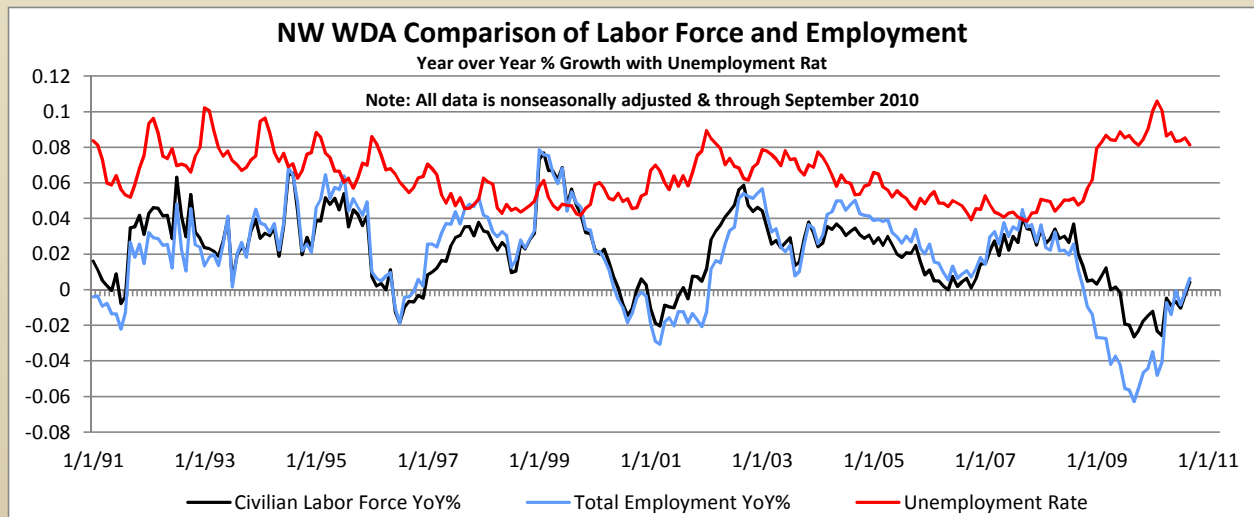


WorkSource Northwest System Dashboard Regional Unemployment



What is the relationship between various types of unemployment claims and the unemployment rate?

- **Initial claims** for UI benefits occur when a person loses their job and makes an initial claim. This initial claim may be denied or approved and regular benefits paid.
- After UI benefits are paid, it becomes a **continuing claim** and remains so as long as benefits are paid. This causes the total of continuing claims to rise.
- If an unemployed person is receiving benefits under continuing claims, but then begins working, that person is removed from continuing claim status.
- **Exhausted claims** occur after a person has run out of eligibility for all UI program benefits.
- The Federal **Emergency unemployment compensation (EUC)** program will begin phasing out payments in November 2010.
- Emergency benefits (EB) are triggered by higher unemployment rates on a state by state basis, paying up to an additional 20 weeks of benefits after EUC benefits run out.
- As EUC and possibly EB programs end, exhausted claims will increase.



What is the relationship between labor force, the employed, and the unemployment rate?

- The black and blue lines represent year over year growth in the civilian labor force and the number of unemployed.
- When both change at the same rate (i.e. '98-'00), notice the unemployment rate is basically unchanged (except for seasonal factors).
- In early 2008, shortly after the recession began the growth rate of both slowed then the labor force and number of employed decreased. When the number of employed decreased faster than the labor force the unemployment rate ratcheted up.
- The growth gap between the two disappeared in April 2010 and unemployment rate stabilized around the 8.1 to 8.6% range.
- To get the unemployment rate lower, the growth in the number of employed must increase faster than the labor force. This growth in the number of employed requires new job creation.