

# Northwest Workforce Council

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## MEMORANDUM

**TO:** Quality Assurance Committee  
**FROM:** Alex Kosmidis, Deputy Director  
**DATE:** May 3, 2010  
**SUBJECT:** State-wide WIA IB Performance: Quarter Ending March 31, 2010

Preliminary Statewide information has become available for the Quarter ending March 31, 2010 and is summarized below.

### I. Results for the Northwest Workforce Area: PY 2009 WIA Performance on Federal Common Measures (see attached charts)

- With this quarter's performance, the NW area met or exceeded all 15 goals, improving over last quarter.
- The NWC's combined performance on all Federal common measures is the highest in the state (114%), far exceeding the state average of 93%.
- The NWC's combined performance on Federal Youth measures is now the highest in the state (119%), exceeding the state average of 90%.

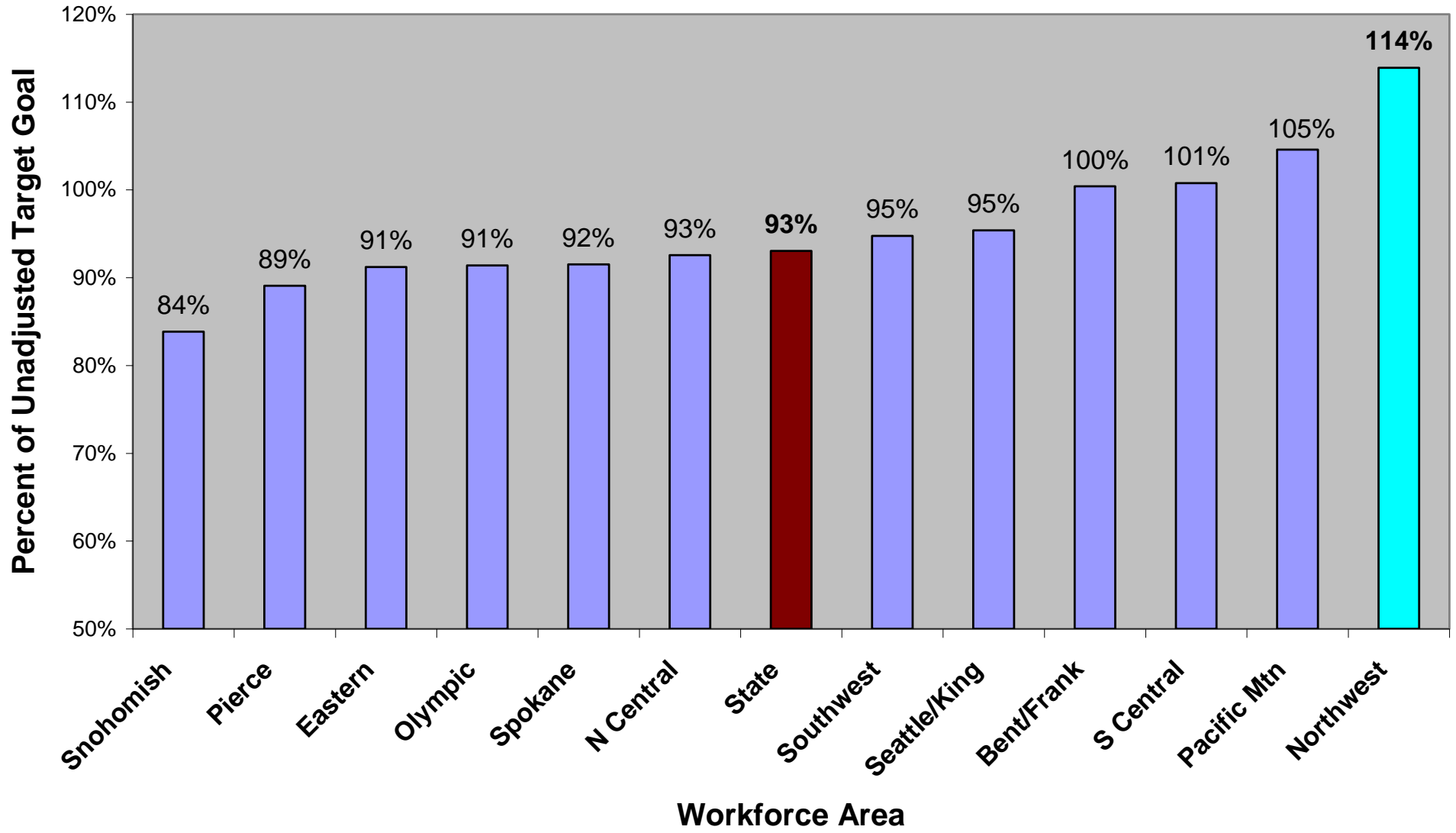
### II. Background

The Workforce Council has specific accountability for performance outcomes under the Workforce Investment Act (WIA). Seven or more state and federal core performance indicators measure each of the three WIA Title IB programs (adult, youth and dislocated worker). The federal Older Youth, Adult and Dislocated Worker measures now use Department of Labor (DOL) Common Measure definitions. Younger Youth measures still reflect WIA definitions.

Washington State had requested a waiver from DOL to use only the Common Measures to evaluate all WIA performance. However, due to the timing of their request, the waiver will not go into effect until Program Year 2010. The DOL did accept the revised Performance Target Goals for PY 2009 and there will be a substantial downward adjustment to the earning goals for Adults and Dislocated Workers. Unfortunately, the State Workforce Board made a decision to stop collecting Customer Satisfaction Information for PY 2009. Because of this, the State will not be eligible for DOL Incentive payments regardless of the performance outcomes for WIA, Adult Basic Education, and Secondary & Post-secondary Vocational Education programs.

To evaluate the performance of each program, Washington State and the DOL average how much better or worse each WDC's outcomes are than the established goal for each core indicator. Outcomes for each core indicator are categorized as "exceeded" (at or above 100% of goal), "met" (at or above 80% of goal) or "not met" (below 80%). This report uses information based on a "rolling" four quarters of past performance.

**PY 09 FEDERAL PERFORMANCE MEASURES - Quarter Ending 3-31-10**  
**Combined Federal Performance**



# PY 09 FEDERAL PERFORMANCE MEASURES - Quarter Ending 3-31-10

## Combined Federal Youth Performance

